

Bosch Car Service Promotion – April – June 2022
CONDITIONS OF ENTRY

1. Information on how to enter and the prizes form part of these Conditions of Entry. Entry into this Promotion is deemed to be an acceptance of all Conditions of Entry.
2. The Promotion commences on **1 April 2022** and concludes at close of business on **30 June 2022** ("**Promotional Period**").
3. Entry is only open to residents of VIC, TAS, SA, WA, QLD, NSW and New Zealand aged over 18 years or over, who submit a valid entry within the Promotional Period in accordance with these Conditions of Entry. Employees (and their immediate families) of the Promoter (i.e. Robert Bosch (Australia) Pty Ltd) and Bosch Car Service workshops, agencies, suppliers, retailers or companies associated with this Promotion are ineligible to enter. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.
4. To enter, entrants must undertake the following steps during the Promotional Period:
 - a) Have their vehicle serviced or repaired at any Bosch Car Service workshop in VIC, TAS, SA, WA, QLD, NSW or New Zealand;
 - b) Visit www.boschcarservice.com.au and follow the prompts to the promotion entry page;
 - c) Complete the official online entry form including their full name, residential address, contact telephone number, contact email address, Bosch Car Service trading name and vehicle service/repair invoice number from the nominated Bosch Car Service workshop; and then
 - d) Submit the online entry form.
5. Only one (1) entry is permitted per person.
6. If there is a dispute as to the identity of an entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant.
7. Entrants must retain service/repair invoice for all additional entries as proof of purchase. Service/repair invoice(s) must clearly specify the Bosch Car Service workshop where the service/repair was conducted and that the service/repair was conducted during the Promotional Period but prior to entry.
8. The Promoter reserves the right, at any time, to verify the validity of all entries and entrants (including an entrant's identity, age and place of residence) and reserves the right, in its sole discretion, to disqualify any entrant who the Promoter has reason to believe has breached any of these Conditions of Entry, tampered with the entry process or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the promotion. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
9. Incomplete or incomprehensible entries will be deemed invalid.
10. The draw will take place on 14 July 2022 at 10:00am (AEST) at Robert Bosch (Australia) Pty Ltd, 1555 Centre Road, Clayton Victoria 3168. Winners will be notified by phone and email within two (2) business days of the draw. The Promoter may draw additional reserve entries and record them in order in case an invalid entry or ineligible entrant is drawn. Winners' names will be announced at www.boschcarservice.com.au 15 July 2022.
11. The first twenty (20) valid entries drawn will each win **\$500 worth of Bosch Power & Garden Tool vouchers which can be made up of Bosch DIY power tools and garden tools of the prize winner's choice (subject to availability of the product/s chosen).**
12. Total prize pool value is AU\$10,000.
13. Prizes must be taken as offered and prizes, or any unused portion of a prize, cannot be varied, transferred, exchanged or taken as cash.

14. Any ancillary costs associated with redeeming a voucher is not included. Any unused balance of vouchers will not be awarded as cash. Redemption of the voucher is subject to any terms and conditions of the issuer including those specified on the voucher itself.
15. Subject to the unclaimed prize draw clause, if for any reason a winner does not take a prize by the time stipulated by the Promoter, then the prize will be forfeited.
16. If any prize is unavailable, the Promoter, in its discretion, reserves the right to substitute the prize with a prize to the equal value and/or specification, subject to any written directions from a regulatory authority.
17. In the case that a prize is unclaimed after a three (3) month period, a redraw will take place on 14 October 2022 at 10:00am (AEDT) at Robert Bosch (Australia) Pty Ltd, 1555 Centre Road, Clayton Victoria 3168, subject to any directions from a regulatory authority. Winners (if any) will be notified by phone and email within two (2) business days of the draw. Winners' names will be published at www.boschcarservice.com.au 17 October 2022.
18. The Promoter's decision in relation to any aspect of the Promotion is final and binding on every person who enters and no correspondence will be entered into.
19. The Promoter and its officers, employees, related bodies corporate and agents will not be responsible for any incorrect, inaccurate or incomplete information received or not received in the course of or in connection with this Promotion if the deficiency is occasioned by any cause outside the Promoter's reasonable control including but not limited to technical malfunctions or failures.
20. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, pandemic, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law: (a) to disqualify any entrant; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the promotion, as appropriate.
21. Entrants consent to the Promoter using their name, likeness, image and/or voice in the event they are a winner (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.
22. Any cost associated with accessing the promotional website is the entrant's responsibility and is dependent on the Internet service provider used.
23. Nothing in these Conditions of Entry limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the States and Territories of Australia or any statutory consumer guarantees as provided under consumer protection laws in New Zealand ("**Non-Excludable Guarantees**"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the promotion.
24. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in prize value to that stated in these Conditions of Entry; (e) any tax liability incurred by a winner or entrant; or (f) use of a prize.
25. Our comprehensive Privacy Policy can be accessed on our website <https://www.bosch.com.au/privacy-policy/> or obtained from our privacy officer via e-mail to privacy@au.bosch.com. Bosch is bound by the Australian Privacy Principles in the Australian Privacy Act 1988 and the Information Privacy Principles described in the New Zealand Privacy Act 1993. We collect personal information about entrants to enable entrants to participate in this promotion. If personal information is not provided, the participant may not participate in this promotion or be contacted if they are a winning entrant. Such personal information may be

used by Bosch and any authorised service dealers for the purpose of performing this promotion. We take steps to protect the personal information we hold against loss, unauthorised access, use, modification or disclosure, and against other misuse. When the personal information that we collect is no longer required, we destroy or delete it in a secure manner. You can access the personal information that we hold about you, and you can ask us to correct the personal information we hold about you by contacting us at the Bosch contact details below. In addition to any use that may be outlined in the Promoter's Privacy Policy, the Promoter may, for an indefinite period, unless otherwise advised, use the personal information for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the entrant. We do not disclose Australian entrant's personal information to any entity outside of Australia. Entrants can view our privacy policy for details on how to complain about any mistreatment of their information and how we will handle such complaints.

26. The Promoter is Robert Bosch (Australia) Pty Ltd, 1555 Centre Road, Clayton Victoria 3168. Phone: 1300 30 70 37 ABN: 48 004 315 628. The promotion is being conducted by the Bosch Car Service Sales Workshop Concepts and Service division. Contact email: Bosch.ServiceNetwork@au.bosch.com

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